

Benefits of VA's New Electronic Health Record

VA is working to improve the sharing of Veteran health information by implementing a new electronic health record, or EHR, which is the software that stores health information and tracks all aspects of patient care for Veterans. In addition to being shared across VA medical facilities, the new EHR is also the same one used by the Department of Defense (DOD), the Department of Homeland Security's U.S. Coast Guard (USCG) and participating community health care providers. Having one system will ensure that as active-duty service members transition to Veteran status, they have a full picture of their medical history, from enlistment and beyond, in one location. A single system across VA, DOD, USCG and participating community providers will also do the following:

- Eliminate the need for Veterans to manage cumbersome printed health records, endure repeat tests or relay basic information, such as drug allergies, to different providers.
- Eliminate the reliance on multiple clinical interfaces and manual data entry at individual facilities.
- Provide clinicians with quick and efficient access to the complete picture of Veteran health information, improving VA's delivery of health care to Veterans.

In addition, once fully deployed, the EHR will increase quality of care, improve the Veteran experience, manage costs, improve efficiency, ensure and improve patient safety and provide a platform for shared innovation. No other health care organization in the world is attempting something of this scale and complexity, and VA is committed to getting this absolutely right for America's Veterans.

Transforming health care for Veterans, revolutionizing health care for all

VA's EHRM program will deliver a single, common health record across VA, benefiting Veterans and the care teams that support them by:



Breaking down barriers and enabling seamless Veteran care — within VA, with DOD and USCG and in community care settings



Giving VA care providers a standard set of tools that streamline Veteran care and provide up-to-date, accurate Veteran data.



Opening the door to future health care innovation that can easily be replicated at scale across the VA enterprise.